Fees at Nunawading Clinic

At Nunawading Clinic we do not compromise on the quality of the care we provide. We are careful to recruit only the best medical staff. We are continuously investing in technology. The practice is fully accredited by Australian General Practice Accreditation Ltd.

None of this comes without cost, and our fees need to reflect the high costs associated with providing high quality care in the Australian community. An increase to the government rebate came into effect on 1st November 2023. We have adjusted our fees accordingly. The following fee schedule is effective from the 1st March 2024.

We are a mixed billing practice.

Bulk Billing is available to Children 15 years and under, Pensioners and Concession Card holders during the week 8am to 5:45pm and on Saturday mornings 8:30am to 12:45pm. At all other times, this patient category attracts concession rates (i.e. after 6pm on weekdays, Saturday afternoons 1pm to 5pm, all day Sundays and Public Holidays you will be charged concession rates)

Private billing rates apply at all times to those who don't qualify for bulk billing. Full time students under 25 years as well as Commonwealth Seniors Health Card holders qualify for a **Concession rate**

We ask that you pay the whole practice fee on the day of service. Medicare will then deposit into your account the rebate (usually within 24 hours) leaving you with an out-of-pocket cost which should be no more than \$44 for a regular appointment, and no more than \$66 for long appointments.

This billing policy is for both face-to-face consultations at the surgery and for telephone/telehealth appointments.

If during your telephone/telehealth consultation you are invited down for a consultation at the surgery, you will not be privately billed for the initial telephone/telehealth consultation.

Private Fee Schedule for commonly charged items from 1st March 2024

	Our Fee	Rebate	Gap		
In Surgery Consultations					
Item 23 (Standard Consultation)	\$85.00	\$41.40	\$43.60		
Item 36 (Long Consultation)	\$146.00	\$80.10	\$65.90		
Telephone Consultations					
Item 91890 (< 6 minute consultation)	\$40.00	\$18.95	\$21.05		
Item 91891 (> 6 minute consultation)*	\$74.00	\$41.40	\$32.60		
After Hours Rate (Saturday 1pm-5pm, Sundays and Public Holidays)					
Item 5020 (Standard Consultation)	\$97.00	\$53.90	\$43.10		
Item 5040 (Long Consultation)	\$158.00	\$92.45	\$65.55		
Concession Rate In Surgery Consultations					
Item 23 (Standard Consultation)	\$74.00	\$41.40	\$32.60		
Item 36 (Long Consultation)	\$113.00	\$80.10	\$32.90		

^{*}Telephone appointments are for simple consultations (script renewals, results reviews) or due to COVID isolation requirements. If your appointment is after hours or is longer than 10 minutes, the fee charged may be more than \$75.

Home Visits

To qualify for a home visit, please discuss your eligibility with a doctor

Home Visits	Our Fee	Rebate	Gap	
24/1 (Std)	\$139.00	\$70.40	\$68.60	
37/1 (Long)	\$200.00	\$109.10	\$90.90	
Discount home visits (for pensioners only)				
24/1 (Std)	\$117.00	\$70.40	\$46.60	
37/1 (Long)	\$178.00	\$109.10	\$68.90	

Medical Procedures

Procedures vary in cost and complexity and so our procedure fees also vary with cost and complexity. Procedures such as minor surgery eg: suturing, removal of skin lumps/cancers may attract an extra fee for all patient categories. Please discuss the expected cost with your doctor before the procedure.

Workcover

For Workcover matters you should be aware that you are responsible for the account until your employer has agreed to pay your medical fees. Usually you will have to pay the account and claim the cost back from your employer. Once your claim has been accepted by a workcover insurer we will generally bill the insurer directly.

Allied Health

Podiatry	Private Fee
Initial – Standard & Concession	\$90.00
Review – Standard & Concession	\$75.00
Initial – CDMP/EPC	\$85.00
Medicare CDMP/EPC	\$75.00

Physiotherapy	Private Fee
Initial – Standard & Concession	\$135.00
Review – Standard & Concession	\$110.00
Medicare CDMP/EPC	\$88.00

Please note that those with a valid Care Plan will be out of pocket \$16.70 for Podiatry (Pay \$75 on the day with Medicare Rebate to you \$58.30) and \$29.70 for Physiotherapy (Pay \$88 on the day with Medicare Rebate to you \$58.30). We can process Private Health Insurance claims for private fees at the time of your visit.